



Event Assistant

Part time, casual contract. £9.02 per hour.



About Us

Edinburgh Trams is the award winning operator of the city's tramway with a vision to be an integral part of the future success of Edinburgh and the Lothians by providing world-class, environmentally-friendly and socially-inclusive transport. The addition of new services, industry-leading levels of customer service and a range of dynamic initiatives have all contributed to Edinburgh's tramway becoming one of the UK's most successful transport systems. Delivering 'Excellence for Edinburgh' is our mantra. Our values are to be Trusted, Innovative, Passionate and Smart. We believe that if we are true to our values our company can look forward to even greater success and, as importantly, each of us will feel ever more proud, satisfied and happy in our work.

About the Role

Working outdoors, the role supports the delivery of a safe and efficient tram service on event days. Working with large crowds, you'll be responsible for information provision, stewarding and gateline ticket checks.

About You

With most events being held at weekends, we are looking for candidates who can demonstrate a flexible approach to this role. Candidates should be able to demonstrate a passion for delivering excellent customer service, highly developed communications skills and excellent attention to detail. Experience in working outdoors, with crowds and in a fast paced environment are all desirable. You must be at least 18 years old to apply for this role and live within a 45 minute drive of the depot.

Working Hours & Benefits

This is a permanent but casual contract of employment. You will be offered approximately 20 events per year. You must work a minimum of two events per year. You will typically be required to work a nine hour duty with a one hour unpaid break.

You will accrue holiday entitlement for hours worked. In lieu of a Ridacard, you will receive two complimentary DAYtickets for each event worked.

How to Apply

Please email your supporting statement and CV to careers@edinburghtrams.com. Your statement must include your motivation for applying and the key skills, experience, knowledge and approach you believe you can bring to the role.

Recruitment & Selection Process

If your application passes the initial sift, you will be invited to attend a short interview either in person or via Skype. If successful, you will be offered a one day training course before working your first event.