

Mobility scooters

from 1st February 2017



Mobility scooters on trams

Customers are able to travel with a mobility scooter on tram services.

To ensure the safe operation of mobility scooters, a **permit scheme** is in place.

This leaflet outlines the nature of the scheme, how to apply, and the conditions associated with doing so.

Please note that there are only two disabled priority bays per tram. Carriage of a mobility scooter is at the discretion of Edinburgh Trams staff.



Do I qualify?

If you have a Class 2 mobility scooter you will likely qualify for a permit. Class 2 mobility scooters are:

- maximum 600mm wide
- maximum 1,000mm long
- maximum 1,200mm turning radius

You must also satisfy us that you are able to manoeuvre your scooter in a safe manner.

How it works

Once you have completed the application, we will submit it for processing and a permit will be issued within 10 working days.



The permit will take the form of a pass that should be presented to the Ticketing Services Assistant on board your tram. The permit will contain basic information about your scooter.

How to apply

An application form must be completed in order to process the permit. You have several options:

- **Telephone:** call us and we'll talk you through the application form.
- **Online:** download the form from our website and email or post the completed form.
- **In person:** visit us at one of the Transport for Edinburgh Travelshops or Park & Ride Kiosks.

In a rush? You can be issued a temporary permit by visiting us at one of our Travelshops, Park & Ride kiosks or Information Lounge at the airport tram stop.

Where to find us

Waverley Bridge Travelshop

31 Waverley Bridge,
Edinburgh EH1 1BQ

Monday: 0900-1900
Tues-Wed: 0900-1800
Thursday: 0900-1900
Friday: 0900-1800

Saturday: 0900-1730
Sunday: 1000-1730
Local and
Bank Holidays: 0900-1800

Hanover Street Travelshop

27 Hanover Street,
Edinburgh EH2 2DL

Mon-Fri: 0900-1800
Saturday: 0900-1730
Sunday: Closed

Local and
Bank Holidays: Closed

Haymarket Travelshop

8 Clifton Terrace,
Edinburgh EH12 5DR

Mon-Fri: 0900-1800
Saturday: 0900-1730
Sunday: Closed

Local and
Bank Holidays: Closed

Dalkeith Travelshop

Jarnace Court, Dalkeith,
Midlothian EH22 1HU

Monday: 0900-1900
Tues-Wed: 0900-1800
Thursday: 0900-1900
Friday: 0900-1800

Saturday: 0900-1730
Sunday: 1000-1730
Local and
Bank Holidays: Closed

Ingliston Park & Ride

Edinburgh EH28 8LN

Mon-Fri: 0730-1830
Saturday: 0730-1830
Sunday: 0730-1830

Hermiston Park & Ride

Edinburgh EH14 5PX

Mon-Fri: 0730-1830
Saturday: Closed
Sunday: Closed

Sheriffhall Park & Ride

Edinburgh EH22 1FF

Mon-Fri: 0645-1015 & 1530-1900
Saturday: Closed
Sunday: Closed

Straiton Park & Ride

Edinburgh EH20 9NP

Mon-Fri: 0645-1000 & 1530-1900
Saturday: Closed
Sunday: Closed

Information Lounge

Edinburgh Airport
Tramstop EH12 9DN

Mon-Fri: 0700-2000
Saturday: 0700-2000
Sunday: 0700-2000

How to contact us



customer@edinburghtrams.com



www.edinburghtrams.com/access



Customer Services 0131 475 0177 8:30am to 5pm, Mon - Fri



Access, Edinburgh Trams, 1 Myreton Drive, Edinburgh, EH12 9GF