



Do you like working with the public? Do you like working outdoors? Fancy helping out with making an event work efficiently?

We have approximately 20 events planned in Edinburgh that Edinburgh Trams support each year. Event work will mainly be working outside in all Scottish weather conditions. The numbers of people attending events are substantial, so you must enjoy working with crowds. Most of the events will be on a weekend or evening and based at major venue throughout the city, for example, Murrayfield Stadium.

Tasks you will be doing are assisting with crowd control, providing gate line support and checking tickets. You will be providing general customer service and directing customers. There may be manual handling tasks, such as moving barriers.

You will be provided with a list of events that are planned and notified of any new events. We expect you to commit to a minimum of 2 events a year, and will be notified 10 days before the event whether support is needed. You will receive an email sent to the pool of Event Assistants, and work will be allocated on a first come, first served basis. You must be a minimum age of 18 or over.

Salary/Hours

- You will be offered a Seasonal Contract in which you would need to commit to a minimum of 2 events a year.
- You will usually work a 9 hour duty (8 hours paid/1 hour unpaid break), however, shifts can be up to 12 hours.
- You will be paid £8.12 hour, or minimal wage for your age.

Benefits

- You will accrue Holiday entitlement for the hours worked.
- You will be provided with free travel on the days you are working and a Free Day Ticket per event
- You can become a member of our Pension Scheme, if you meet our eligibility criteria

Training

You will be expected to attend a one day training course covering the essential skills and knowledge needed for the role.

How to Apply

If you are interested in applying, please send your CV and supporting statement to careers@edinburghtrams.com.

Selection Process:

- 1) Applicants will be selected based on their supporting statement and CV's.
- 2) Short interview (20/30 min) via skype or face to face if you prefer.